

Emergency Response Centre

Experts on the case when every second counts.

- ✓ Dedicated team for 24/7 worker safety monitoring
- ✓ Localised emergency services dispatched as needed
- ✓ Experienced professionals triaging each emergency
- ✓ Customisable escalation path to match your requirements

Rebecca Garcia, Compliance Manager (OPA-90), Ardent Global

"The services offered aren't fixed. They easily adapt to fit the needs of Ardent and our customers. As such, these services have greatly assisted us."

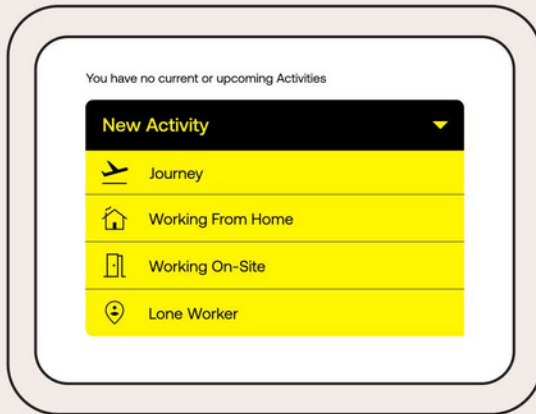
"The Emergency Communications Service allows Ardent to meet the expectations of OPA-90 and the incoming National Preparedness Response Exercise Program (NPREP) Legislation."

Key Deliverables

- Triage and dispatch emergency calls to on-duty responders
- Keep voice and written recordings of all calls received
- Conduct specialised preparedness drills and exercises

How it Works

1



Self-Managed Activities

Every User can Login to SafetyIQ from any device, giving them the independence to create or edit their own Activities.

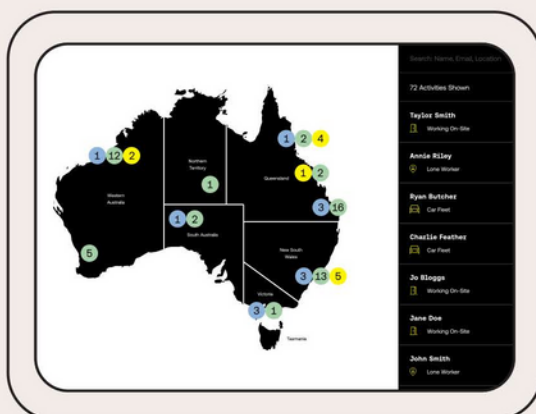
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STATUS	USER	START TIME	START LOCATION
ACTIVE	Angela Kim	3 hours ago	Melbourne VIC
ACTIVE	Peter Sauer	2 hours ago	Townsville QLD
PENDING	Sam Claffe	15 June 24	Mine Site A
PENDING	Arna Moon	16 June 24	Melbourne VIC
PENDING	David Anderson	16 June 24	Mine Site B
PENDING	Andrew Jacob	18 June 24	Mine Site A
PENDING	Courtney Lee	19 June 24	Mine Site B
PENDING	Taylor Smith	24 June 24	Substation C

Monitoring Activities

The dedicated emergency response team monitors workers from SafetyIQ's centralised dashboard and triages escalations.

3



Emergency Response

The escalation is triggered by a missed check-in or by an activated SOS button. Monitors will dispatch the most appropriate and locally available emergency services for rapid response.